

Why join a Community Care of North Carolina (CCNC) Network? Why not?

1. **Your practice is already a Carolina ACCESS (CA) provider** and the state requirements for network participation as a CA provider are already met by your practice. In return for your agreement to manage the Medicaid recipients assigned to the practice, North Carolina Medicaid pays your practice a management fee of \$1.00 per member per month (PMPM). This fee is in addition to your fee for service payments.
2. If you join the CCNC network in your area, you have **no additional requirements to accept new Medicaid patients and deliver more clinical services** beyond those you already satisfy as a Carolina ACCESS provider. *The network that serves Wake and Johnston Counties is Community Care of Wake and Johnston Counties (CCWJC). I have attached their agreement.*
3. Joining the network does this for your practice:
 - **Increases your CA management fee** from \$1.00 PMPM to \$2.50 PMPM. An additional \$2.50 PMPM is added to CA enrollees who fall in the aged, blind, and disabled category.
 - Providers who join the network may make **referrals by phone or fax to the nurse case manager**. Providers routinely refer patients who have not come back for follow up care, those who need additional education about their disease or treatment plan, and for assistance with medical transportation. When the case manager is working with a patient, they give feedback to the CA physician and may occasionally review the patient's medical record in your practice. *CCNC case managers can visit the recipient in their home and may accompany them on medical appointments.*
 - NC Medicaid provides CCNC networks with information that helps them identify patients who are high cost and high risk.
4. Joining the network does this for your patients:
 - Patients receive case management services in addition to their fee for service coverage. There is no bill for case management services because it is supported by Medicaid. **Patients receive this additional Medicaid benefit only if they are linked to a provider who is part of CCNC.**

Participation with network initiatives is voluntary! Your practice will be provided with tools and educational materials, but you are not required to use them.

What is expected of my practice by joining CCNC?

- Practice engagement with our Provider Services Case Manager
- Being aware of the resources your CCNC network provides you
- Participation in our network activities